

LEETON SHIRE
HEALTH SERVICES SURVEY REPORT

Who answered the survey?

Total of

177

survey responses

The majority of respondents were female

79.1%

4%

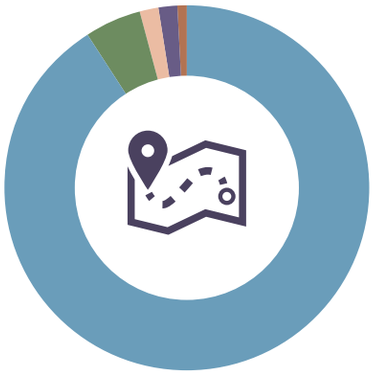
identify as Aboriginal and/or Torres Strait Islander

7.9%

Speak a language other than English at home

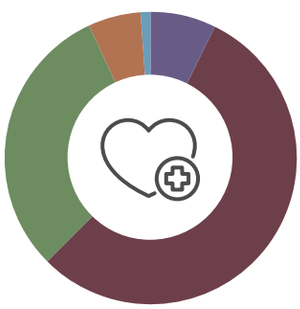
4.5%

recent immigrant, refugee or asylum seeker



Respondent Location of Residence	%
Leeton	91.0%
Yanco	5.1%
Whitton	1.7%
Wamoon	1.7%
Murrami	0.6%

How do you rate your health?



Excellent	7.3%
Good	55.4%
Fair	30.5%
Poor	5.6%
Very Poor	1.1%

Top 5 health concerns



1. Health service access
2. Physical health
3. Lifestyle factors
4. Ageing and Older Adults
5. Mental health

How easy is it to access health services?

45.2%

reported that it was difficult or very difficult

Barriers to accessing health services

- Workforce shortages
- Local GPs have their books closed to new patients
- Long waiting times for appointments
- Appointment accessibility (after hours)
- Travel required to access services elsewhere
- Telehealth limitations

How did you access a health service after hours?

29.1%
Used the Emergency Department for a non-emergency

25.9%
Used a telehealth service

17.3%
Phoned the Health Direct 1800 number

14.8%
Did not do anything

Mental health

- 1/3 of people needed a mental health service in the past 12 months
- Only 1/2 of those who accessed a mental health service said the service met their needs
- 1/3 of people who needed a mental health service did not access one

Are you comfortable using telehealth?

43%	35%	12%
Yes	No	Unsure

Travel to access health services

79.1%

had to travel more than 30mins to access a health service

Locations travelled to for health related appointments:

- > Wagga **57.1%**
- > Griffith **19.5%**
- > Sydney **7.8 %**
- > Other **10.4%**

Almost half disagreed or strongly disagreed with the statements:

- Children in Leeton have the healthcare support they need.
- Mothers have safe birthing options and support.

COMMUNITY FEEDBACK

1. Increase the local health workforce and support the existing workforce
2. Enhance local hospital services
3. Increase availability and accessibility of local health services
4. Enhance the availability of after-hours services and emergency services
5. Provide clear, consistent, and up-to-date information on available services

These survey results will be used by local healthcare providers to improve health services for the community.

Supported by

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Leeton & District Local Aboriginal Land Council
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